CARE NETWORK

Vesta Visit Verification

As the Employer, you are always responsible for approving the time your Employee has worked. Form 1722 allows you to choose a method for doing so. This guide will provide steps for entering your visit verification in the Vesta EVV system (option 1).

Approving a Visit

As the Employer, you can approve your Employee's visit as it is, without making any changes. By approving the visit, you have determined that all the information is correct, and no changes need to be made. Approving a visit will be performed in the Vesta Consumer Direction Verification (CDV) system, accessible from any internet web browser on any device that is connected to the internet. Please follow the instructions below. More details on this, and other processes performed in the CDV system, can be found in the Resources section of the CDTX website.

1.Log into Vesta CDV

- » Open a new internet browser and go to the Vesta website: https://cdv.vestaevv.com.
- » From the sign in page, enter the Username and Password sent to you by Consumer Direct Texas.
- » Select Login.
- » If you are **NOT** on a shared computer, select the box next to **Remember** to save sign in information.
- » If the password has been forgotten, click Forgot Password? and an email will be sent to the user with instructions to reset the password.

Sign In									
evvuser@1234									
Password									
······									
LOGIN Remember Forgot Password?									
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2. Navigate to My Visits



 » In the top left corner of your Home Page, click the 3 lines indicating a menu.
 » Then click My Visits.

- My Visits
- » Your My Visits page will look similar to below. From here you will approve visits and do any visit maintenance required.

➡ My Visits shaustin@5503												austin@5503	
From 09/15/2021 🛱 To 09/22/2021 🛱				Select CDS Employee 🗸	Select CDS Employee 🧹 Select CDS Member 🗸 Select Payer - Program - Service							→ Ap	oply Clear
Pending Visit	Pending Visits Approved Visits Inactive Visits Call View												
	Pending Visits Alternative Device Code Input Download Visit Details												
A	A Missing Data () Conflict of Hours			Pending FMSA Review	Pending FMSA Review			J Landline			🛛 Vesta® Mobile 🛛 🕲 Alternativ		
Select All	Visit ID	CDS Member	CDS Employee	Program / Servio	e	Date	EVV Actual Time In	EVV Actual Time Out	Actual Hours	Actual Rounded Hours	Billable Hours	Created By	Action
8	913826	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - CLA PAS/HAB	ASS - 100: CDS CFC	09/20/2021	02:15 PM 🍠		0 hrs 0 mins	0.00	3.75	Auto Generated	^ ث
0	913825	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - CLA PAS/HAB	ASS - 100: CDS CFC	09/19/2021	01:01 PM 🤳	05:00 PM 🍠	3 hrs 59 mins	4.00	4.00	Auto Generated	¢~

www.ConsumerDirectTX.com | infoCDTX@ConsumerDirectCare.com | Phone: 877.903.0832 | Fax: 866.409.5389 For additional information, please visit our resources page at www.ConsumerDirectTX.com/resources

CARE NETWORK

Vesta Visit Verification

3. Locate Visits Needing Approval

» Locate visits that require approval. Remember that when you approve a visit, you are verifying that all the information is correct and no changes need to be made. Do not approve any visits that require visit maintenance.

≣₊	✓ My Visits shaustin@5503												
	From 09/15/2021 🛱 To 09/22/2021 🛱			Select CDS Employee \searrow	yee 🗸 🛛 Select CDS Member 🗸			r - Program	- Service		~ Ap	oply Clear	
Pending Visit	Pending Visits Approved Visits Call View												
Pending Visits Alternative Device Cod								Device Code	Input Download Visit Details				
4	A Missing Data Conflict of Hours		Pending FMSA Review	🎒 Review FM	Review FMSA Changes		J Landline		🛛 Vesta® Mobile		Alternative Device		
Select All	Visit ID	CDS Member	CDS Employee	Program / Serv	vice	Date	EVV Actual Time In	EVV Actual Time Out	Actual Hours	Actual Rounded Hours	Billable Hours	Created By	Action
4	913826	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - C RESPITE IN HOME	CLASS - 110: CDS	09/20/2021	02:15 PM 🤳		0 hrs 0 mins	0.00	0	Auto Generated	0 ~
	913825	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - C RESPITE IN HOME	CLASS - 110: CDS	09/19/2021	01:01 PM 🤳	05:00 PM 🤳	3 hrs 59 mins	4.00	4.00	Auto Generated	0~

4. Approve Visits

- » Checking the box for a row allows the Approve Visits button to be visible.
- » After all rows are selected, click the **Approve Visits** button.

🚽 My Visits shaustin												austin@5503	
From 09/15/2021 🛱 To 09/22/2021 🛱			Select CDS Employee 🧹 Select CDS Member 🗸 Select Payer - Pro					n - Service 🗸 Apply 🗸					
Pending Visit	Approved	I Visits Inactive Visits	Call View										
Approve	Approve Visits Pending Visits Alternative Device Code Input Download										nput Download	Visit Details	
A	Missing Data (Conflict of Hours		onflict of Hours	Pending FMSA Review	🍰 Review FMS	A Changes	J Landline			🛛 Vesta® Mobile		Alternative Device	
Select All	Visit ID	CDS Member	CDS Employee	Program / Servic	e	Date	EVV Actual Time In	EVV Actual Time Out	Actual Hours	Actual Rounded Hours	Billable Hours	Created By	Action
A	913826	AUSTIN, SHARON	DAVIS. ELIZABETH	HHSC Fee For Service LTC Programs - CLA RESPITE IN HOME	ASS - 110: CDS	09/20/2021	02:15 PM 🤳		0 hrs 0 mins	0.00	0	Auto Generated	¢~
	5025	AOSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - CLA PAS/HAB	ASS - 100: CDS CFC	09/19/2021	01:01 PM 🤳	05:00 PM 🤳	3 hrs 59 mins	4.00	4.00	Auto Generated	0~

5. Visits Pending FMSA Review

» Verify that icon has changed next to approved visits. Approved visit status should be "Pending FMSA Review".

→ My Visits shaustin@5503													
	From 09	0/15/2021 🛱 To	Select CDS Employee \searrow	Select CDS Member 🗸 Select Payer - Program - Service							∼ Ap	ply Clear	
Pending Visi	ts Approved	I Visits Inactive Visits	Call View										
Pending Visits Alternative Device Code Input Download										Visit Details			
4	▲ Missing Data ③ Conflict of Hours			Pending FMSA Review Review FMSA Changes			J Landline			🛛 Vesta® Mobile		Alternative Device	
Select All	Visit ID	CDS Member	CDS Employee	Program / Service	e	Date	EVV Actual Time In	EVV Actual Time Out	Actual Hours	Actual Rounded Hours	Billable Hours	Created By	Action
A	913826	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - CLAS RESPITE IN HOME	SS - 110: CDS	09/20/2021	02:15 PM 🤳		0 hrs 0 mins	0.00	0	Auto Generated	¢~
	5025	AUSTIN, SHARON	DAVIS. ELIZABETH	HHSC Fee For Service LTC Programs - CLAS PAS/HAB	SS - 100: CDS CFC	09/19/2021	01:01 PM 🤳	05:00 PM 🤳	3 hrs 59 mins	4.00	4.00	Auto Generated	¢~

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