# CARE NETWORK

## Vesta Visit Verification

As the Employer, you are always responsible for approving the time your Employee has worked. Form 1722 allows you to choose a method for doing so. This guide will provide steps for entering your visit verification in the Vesta EVV system (option 1).

#### Approving a Visit

As the Employer, you can approve your Employee's visit as it is, without making any changes. By approving the visit, you have determined that all the information is correct, and no changes need to be made. Approving a visit will be performed in the Vesta Consumer Direction Verification (CDV) system, accessible from any internet web browser on any device that is connected to the internet. Please follow the instructions below. More details on this, and other processes performed in the CDV system, can be found in the Resources section of the CDTX website.

### 1.Log into Vesta CDV

- » Open a new internet browser and go to the Vesta website: https://cdv.vestaevv.com.
- » From the sign in page, enter the Username and Password sent to you by Consumer Direct Texas.
- » Select Login.
- » If you are NOT on a shared computer, select the box next to Remember to save sign in information.
- » If the password has been forgotten, click Forgot Password? and an email will be sent to the user with instructions to reset the password.

Vesta®
Sign In
evvuser@1234
Password
······
LOGIN Remember Forgot Password?
© 2020 Vesta <sup>®</sup> By DataLogic Software Inc.

### 2. Navigate to My Visits



 » In the top left corner of your Home Page, click the 3 lines indicating a menu.
 » Then click My Visits.

- <u>My Visits</u>
- » Your My Visits page will look similar to below. From here you will approve visits and do any visit maintenance required.

•				١	My Visits						sh	austin@550
	From 09	/15/2021 🛱 To	09/22/2021	Select CDS Employee 🗸 Select	CDS Member 🗸	Select Paye	er - Program	- Service			~ Ap	opły Clea
nding Visits	Approved	Visits Inactive Visits	Call View									
				Pen	ding Visits					Device Cod	Input Download	Visit Detail
<b>A</b> 1	Missing Dat	ta 🕔 Co	onflict of Hours	② Pending FMSA Review	w FMSA Changes		Landline		🛛 Vesta® 🛚	Aobile	Alternativ	ve Device
elect All	Visit ID	CDS Member	CDS Employee	Program / Service	Date	EVV Actual Time In	EVV Actual Time Out	Actual Hours	Actual Rounded Hours	Billable Hours	Created By	Action
0	913826	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - CLASS - 100: CD: PAS/HAB	S CFC 09/20/2021	02:15 PM 🤳		0 hrs 0 mins	0.00	3.75	Auto Generated	\$~
0	913825	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - CLASS - 100: CD PAS/HAB	S CFC 09/19/2021	01:01 PM 🤳	05:00 PM 🤳	3 hrs 59 mins	4.00	4.00	Auto Generated	¢∼

www.ConsumerDirectTX.com | infoCDTX@ConsumerDirectCare.com | Phone: 877.903.0832 | Fax: 866.409.5389 For additional information, please visit our resources page at www.ConsumerDirectTX.com/resources

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## **Vesta Visit Verification**

### 3. Locate Visits Needing Approval

» Locate visits that require approval. Remember that when you approve a visit, you are verifying that all the information is correct and no changes need to be made. Do not approve any visits that require visit maintenance.

÷					My Vis	its						sh	austin@550
	From 09	/15/2021 🛱 To	09/22/2021	Select CDS Employee $\searrow$	Select CDS Me	ember 🗸	Select Paye	er - Program ·	Service			~ A	pply Clea
Pending Visits	Approved	I Visits Inactive Visits	Call View										
G∂					Pending	Visits				Alternative	Device Cod	e Input Download	l Visit Detail
🔺 N	Aissing Da	ta 🕔 Co	onflict of Hours	Pending FMSA Review	🍰 Review FMS	A Changes	نہ	Landline		🛛 Vesta® 🛚	Nobile	Alternati	ve Device
Select All	Visit ID	CDS Member	CDS Employee	Program / Serv	rice	Date	EVV Actual Time In	EVV Actual Time Out	Actual Hours	Actual Rounded Hours	Billable Hours	Created By	Action
<b>A</b>	913826	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - C RESPITE IN HOME	LASS - 110: CDS	09/20/2021	02:15 PM 🤳		0 hrs 0 mins	0.00	0	Auto Generated	0~
	913825	AUSTIN, SHARON	DÀVIS, ELIZABETH	HHSC Fee For Service LTC Programs - C RESPITE IN HOME	LASS - 110: CDS	09/19/2021	01:01 PM 🍠	05:00 PM 🤳	3 hrs 59 mins	4.00	4.00	Auto Generated	\$~
	913825	AUSTIN, SHARON	DAVIS, ELIZABETH		:LASS - 110: CDS	09/19/2021	01:01 PM 🤳	05:00 PM 🤳	3 hrs 59 mins	4.00	4.00	Auto Generated	

### 4. Approve Visits

- » Checking the box for a row allows the Approve Visits button to be visible.
- » After all rows are selected, click the **Approve Visits** button.

÷					My Vis	its						sh	austin@5503
	From 09	)/15/2021 🛱 To	09/22/2021	Select CDS Employee 🗸	Select CDS Me	ember 🧹	Select Paye	er - Program ·	Service			~ A	oply Clear
Pending Visits	Approved	I Visits Inactive Visits	Call View										
Approve \	fisits				Pending	Visits					Device Code	Input Download	l Visit Details
A 1	Missing Da	ta 🕔 Co	nflict of Hours	② Pending FMSA Review ♣ Review FMSA Changes			J Landline			🛛 Vesta® Mobile		Alternative Device	
Select All	Visit ID	CDS Member	CDS Employee	Program / Servi	ice	Date	EVV Actual Time In	EVV Actual Time Out	Actual Hours	Actual Rounded Hours	Billable Hours	Created By	Action
<b>A</b>	913826	AUSTIN, SHARON	DAVIS. ELIZABETH	HHSC Fee For Service LTC Programs - CL RESPITE IN HOME	ASS - 110: CDS	09/20/2021	02:15 PM 🤳		0 hrs 0 mins	0.00	0	Auto Generated	0~
	5025	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - CL PAS/HAB	ASS - 100: CDS CFC	09/19/2021	01:01 PM 🤳	05:00 PM 🤳	3 hrs 59 mins	4.00	4.00	Auto Generated	\$~

### 5. Visits Pending FMSA Review

» Verify that icon has changed next to approved visits. Approved visit status should be "Pending FMSA Review".

-					My Visits						sh	austin@5503
	From 09	)/15/2021 🛱 To	09/22/2021	Select CDS Employee 🧹 Select	ect CDS Member 🗸	Select Paye	er - Program -	Service			~ A	oply Clear
Pending Visits	Approved	I Visits Inactive Visits	Call View									
A	Missing Da	ta 🕓 Co	onflict of Hours		ending Visits eview FMSA Changes		Landline		Alternative		Download (Contraction)	l Visit Details ve Device
Select All	Visit ID	CDS Member	CDS Employee	₽rogram / Service	Date	EVV Actual Time In	EVV Actual Time Out	Actual Hours	Actual Rounded Hours	Billable Hours	Created By	Action
4	913826	AUSTIN, SHARON	DAVIS, ELIZABETH	HHSC Fee For Service LTC Programs - CLASS - 110 RESPITE IN HOME	09/20/2021	02:15 PM 🤳		0 hrs 0 mins	0.00	0	Auto Generated	¢~
	5025	AUSTIN, SHARON	DAVIS. ELIZABETH	HHSC Fee For Service LTC Programs - CLASS - 100 PAS/HAB	0: CDS CFC 09/19/2021	01:01 PM 🤳	05:00 PM 🤳	3 hrs 59 mins	4.00	4.00	Auto Generated	\$~

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