



**FEEDBACK FORM**

Directions: Please complete all the sections except the gray one at the bottom of the page. Mail or fax the form to Consumer Direct Care Network (CDCN).

**Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_  
(please print)

**You are a (please check):**  Employee  Consumer  Agency  Other

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Email:** \_\_\_\_\_

Please check the box that applies:  Compliment  Suggestion  Complaint

**Would you like us to contact you?**  Yes  No **If yes, how:**  phone  email  mail

**Please describe the compliment, suggestion or complaint:**

Please mail, fax or drop off this completed and signed form to:

Consumer Direct Care Network  
60 E. McDermott Drive, Suite B  
Allen, Texas 75002  
Toll Free Fax: 1-866-409-5389

**For CDCN Office Use:**

Date received: \_\_\_\_\_ (This form must have a received date stamp)

Actions Taken: Resolved Scanned and submitted via email to CDMS Quality Improvement

Action Plan: (Please use back of this form)

\_\_\_\_\_  
CDCN Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name

